

Impact Earth Statement on Cleaning Protocols

We take standards for hygiene and cleanliness very seriously and are taking steps to ensure the safety of our customers, staff members, and associates. Impact Earth has been closely monitoring the Centers for Disease Control and Prevention (CDC) and World Health Organization statements regarding the coronavirus (COVID-19). On a daily basis, we are working to ensure that we meet the latest guidance on hygiene and cleaning. Our health and safety measures are designed to address a broad spectrum of viruses, including COVID-19, and include everything from handwashing hygiene and cleaning product specifications to bucket and retail product cleaning procedures.

Specific steps Impact Earth is taking include:

Staff Health, Safety and Knowledge: Impact Earth Staff members – and their own health, safety and knowledge – are essential to an effective cleaning program. Here are some ways we’re supporting them:

- **Hand Hygiene:** Proper and frequent handwashing is vital to help combat the spread of viruses. In our daily meetings, our teams are reminded that cleanliness starts with this simple act. It’s important for their health and that of our guests.
- **Personal Protective Equipment:** To prevent the spreading of COVID-19, our staff members wear disposable medical-grade gloves, and change their gloves after every transaction with customers. Additional PPE including face masks and glasses are used during our organics cleaning process to ensure the health and safety of both our staff and our customers.
- **Ongoing Training:** In addition to training on food scrap handling and hygiene protocols, Impact Earth are also receiving enhanced COVID-19 awareness training as more information develops.
- **Real Time Information:** Impact Earth uses multiple forms of internal communication to share the latest news and information that staff can use to prepare for and respond to COVID-19.

Cleaning Products and Protocols: We are working with our suppliers to make sure that our organics division can procure and use virus-killing products approved by the United States Environmental Protection Agency. We use cleaning products and protocols which are effective against viruses, including:

- **Buckets/Toters:** We utilize a multi-step cleaning and disinfection process including: cleaning with hot water & biodegradable soaps, degreasing with biodegradable cleaners, and sanitizing with biodegradable EPA approved products. Once on the road, our buckets are sanitized again and handled only with gloved hands.
- **Food Scraps:** At Impact Earth, we utilize an aggregation method for our composting program. This means that buckets of food scraps sit for a predetermined amount of time before they are opened, aggregated, and brought to our commercial composting facility to ensure that COVID-19 cannot be transmitted to staff or customers.
- **Events:** Impact Earth’s events division has increased the frequency of cleaning and disinfecting at our area in public events, including the Rochester Public Market, focusing on high-touch areas such as product displays, tablecloths, and card-readers. Additionally, our staff members are wearing disposable medical-grade gloves, and change their gloves after every transaction with customers.